

MICHAEL K. BISHOP

IT Support Specialist

Technology Consultant


Project Manager

PROFILE

I am a diligent worker who genuinely enjoys collaborating with others. Driven by goals and professionalism, I am deeply enthusiastic about my career and the continuous opportunities to learn and grow.

The dynamic nature of the IT field, with its ever-evolving landscape, particularly excites me and fuels my passion for constant improvement.

CONTACT

 (919)-902-4253

 <https://mkcprofile.com/>

 me@mkcprofile.com

*Certifications and volunteer work can be found on my website (above)

EXPERIENCE

XceedIT, Inc.

2022-PRESENT

IT Manager and Sr. Information Technology Consultant

Led end-to-end IT service delivery across multi-site environments, ensuring operational continuity, compliance alignment, and scalable support through optimized workflows and cross-functional coordination.

TeamLogic IT

2021-2022

Director of Technical Services

Successfully delivered bid specifications on time while managing new infrastructure installations. Enhanced IT infrastructure, help desk, sales, account management, and service operations.

XceedIT, Inc.

2015-2020

Vice President

Developed policies and strategic plans to drive future growth. Oversaw daily operations across personnel, purchasing, administration, events, and corporate meetings.

SKILLS

- Policy (SOP) Development
- Microsoft 365 Admin
- Project Management
- Sr. Helpdesk Administration
- Server Management
- Website Development
- CMMC/NIST/HIPAA Compliance
- Cybersecurity/Incident Response

EDUCATION

S.U.N.Y. Empire State University

2008-2011

BS, Computer Science

Cornell University

2018-2019

Project Management