

MICHAEL K. BISHOP

IT Support Specialist

Technology Consultant

Project Manager

PROFILE

I consider myself to be a diligent worker who genuinely enjoys working with others. I am very goal orientated as well as professionally driven.

At this point in my life, I am enthusiastic about my career and the opportunities to learn new things. I am always learning new things and that is particularly what I like about the IT field, things are always changing.

CONTACT

 (919)-902-4253

 mkcprofile.com

 me@mkcprofile.com

*Certifications and volunteer work can be found on my website (above)

EXPERIENCE

XceedIT, Inc.

2018-PRESENT

Vice President

Formulating policies and strategic plans for future growth, and managing daily operations of personnel, purchasing, administration, public events, corporate meetings, and other departments.

TeamLogic IT

2021-2022

Director of Technical Services

Multitasked effectively to complete bid specifications on time while managing installation of new infrastructures. Improved IT infrastructure, help desk, sales, account management and service operations.

XceedIT, Inc.

2015-2018

Information Technology Consultant

Escalation technician for MSP(s) that supports, and implements, a variety of modern technologies. This ranges from VoIP installation and support, servers, Active Directory management, and virtual environments.

SKILLS

- Policy (SOP) Development
- Microsoft Office 365 Admin
- Project Management
- Helpdesk Administration
- Server Management
- Website Development
- CMMC/NIST Compliance
- RMM/PSA Admin

EDUCATION

S.U.N.Y. Empire State University

2008-2011

BS, Computer Science

Cornell University

2018-2019

Project Management